



King-Fisher Company, inc.

81 Old Ferry Rd., Lowell, MA 01854-1907
(978)596-0214 * (978)596-0217- fax
email: sales@kfc.com

ATTENTION
CUSTOMER RETURN/REPAIR PROCESS

This form outlines steps required when returning any part or equipment for return/repair.

Return **Repair**

Please contact King-Fisher Company, inc. Customer Service Department (978) 596-0214, (sales@kfc.com) for a return material authorization number (RMA#). Customer Service will issue an RMA# for each return/repair.

Include this form with ALL returns/repairs, you may also email to (sales@kfc.com) or fax: (978) 596-0217

Please include the following information with your return/repair:

RMA #	
Part #	
Serial #	

Brief Description of what is wrong with the part or why it is being returned:

Your contact information:

Contact Name:	
Facility:	
Address:	
Contact Phone:	
Email:	
Date:	

All returns/repairs should include this form and be sent to:

Return/Repair Department
King-Fisher Company, inc.
81 Old Ferry Road
Lowell, Massachusetts 01854
Phone (978) 596-0214 - Fax (978) 596-0217
New product warranty - 2 years - Repair warranty - 60 days